2020 Travel Retail Awards: Winners announced

TRBusiness is delighted to announce the winners in the third edition of the consumer-voted Travel Retail Awards, in association with m1nd-set. [Scroll below to view the full list of winners].

In a live virtual ceremony hosted today (29 September) during TRMarketplace, the travel retail industry’s first digital networking forum, TRBusiness revealed the much-anticipated accolades based on inimitable feedback from a panel of consumer bloggers and vloggers and expert insight from thousands of international travellers independently sourced from m1nd-set’s unique database.

Now in its third year, the consumer-voted Travel Retail Awards continues to deliver tangible value for entrants and supporters, providing a hallmark of trust and confidence in the products and services offered to – and voted by – consumers.

In traditional fashion, m1nd-set’s research accounted for 70% of the total scores, with blogger and vlogger feedback making up the remaining 30%.

NEW CATEGORIES

As reported yesterday, TRBusiness is continuing with its powerful show of industry support for sustainability causes by announcing that its print magazines (with the exception of trade show issues) will go fully digital from January 2021.

In the spirit of encouraging greater environmental action, TRBusiness was delighted to introduce the Best Green Initiative at an Airport award and two others to the compelling awards lineup: Best F&B Offer at an Airport and Best Retail Environment Onboard a Cruise Ship.

The winner of the Best Green Initiative at an Airport walks away with an environmentally friendly trophy, plus the opportunity to nominate an environmental charity of choice to receive a donation, courtesy of Distell International.
2020 Travel Retail Awards: Winners announced

THE FOUNDATION FOR ENVIRONMENTAL EDUCATION

In addition to the awards, TRBusiness once again hosted a charity raffle draw that took place after the main ceremony. More on that to follow.

This year, TRBusiness has partnered with Travel Retail Awards Platinum Sponsor Mars Wrigley to raise funds for global environmental organisation the Foundation for Environmental Education and its Litter Less Campaign in New Delhi.

For a ticket purchase of just £25 (or five tickets for £100), entrants to the raffle were given the chance to win one of a series of high-value prizes generously donated by Travel Retail Awards and TRMarketplace partners.

These included a £230 Torgoen T10 wrist watch from E. Gluck Corporation; limited edition Iconics Porsche Design Sunglasses worth £420 from Rodenstock; a circa $2,100 bottle of Bowmore Single Malt Scotch Whisky Mizunara Cask Finish courtesy of Beam Suntory; $500 in cash courtesy of Singapore Changi Airport; and chances to win a ticket for entry into the Dubai Duty Free Millennium Millionaire Draw (for a full list of the prizes and more information on the charity raffle, click here).

Janice Hook and Nigel Hardy, Joint Managing Directors and Co-owners, TRBusiness.

Janice Hook and Nigel Hardy, Joint Managing Directors and Co-owners, TRBusiness said:

The concept behind The Travel Retail Awards was to provide the industry with a totally unbiased judging panel that involved the very people that our industry ultimately serves, the end consumer.

Five thousand consumers from the database of leading research company m1nd-set plus a panel of recognised international travelling bloggers and vloggers have voted for the best product in each major category and provided an interesting list of finalists that scored above a threshold set by m1nd-set for each category.

Research by m1nd-set shows that consumers are 22% more likely to purchase a product displaying a label that says ‘Finalist – Voted by Shoppers’ and 31% are more likely to purchase a product with a label that says Winner – Voted by Shoppers’.

With this in mind, and with our industry needing every piece of help that it can get in driving sales forward, we are personally urging all key stakeholder to optimise the opportunity of promoting winning and finalist products, to the returning consumers. We hope that you will agree that this is an extraordinary opportunity to show potential customers that you are providing them with products that real consumers actually want to buy.
2020 Travel Retail Awards: Winners announced

Peter Mohn, CEO, m1nd-set added: We at m1nd-set are proud to contribute by improving the industry’s performance by making the voice of the customers heard through sophisticated, objective and representative research in partnership with TRBusiness.

The feedback we received this each year is overwhelmingly positive by all industry players, especially because it is non-biased and reflecting the real needs and wishes of travellers.

To relive all the suspense and entertainment from the 2020 consumer-voted Travel Retail Awards and Charity Raffle, watch out for a recorded stream on TRMarketplace

PRODUCT AWARDS

Best Children's Product

WINNER: Lego Group - Lego Duplo Playroom

Finalist: The Lego Group - Lego Duplo Playroom

Finalist: Margarete Steiff – National Geographic Chinchi Chinchilla

Finalist: Margarete Steiff – Soft Cuddly Friends Lita Lamb
2020 Travel Retail Awards: Winners announced

Best Confectionery Product

WINNER: Lindt & Sprüngli - Lindt Dulce de Leche Edition

Finalist: Alfred Ritter (Ritter Sport) - Ritter Sport TR Cocoa Selection Deluxe

Finalist: Butlers Chocolates - Butlers Chocolate Collection

Finalist: Butlers Chocolates - Butlers Family Share Assorted Truffles

Finalist: Cloetta Global Travel Retail - The Jelly Bean Factory Pop A Bean

Finalist: Ferrero - Kinder Maxi T18 Mega Bar

Finalist: Haribo - Haribo Mini Travel Suitcase


Finalist: Lindt & Sprüngli - Lindt Dulce de Leche Edition

Finalist: Lindt & Sprüngli - Lindt No Sugar Added Bars

Finalist: Lindt & Sprüngli - Lindt Pretzel Edition

Finalist: Mars Wrigley Confectionery ITR - M&M’s Mix

Finalist: Mondelez World Travel Retail – Cadbury Dairy Milk Chunks Pouch UK

Finalist: Mondelez World Travel Retail – Milka Strawberry Cheesecake Tablet

Finalist: Mondelez World Travel Retail – Milka Tender Moments Assorted Pouch

Finalist: Mondelez World Travel Retail – Toblerone Tiny Milk Spain Bag
Finalist: Nestlé International Travel Retail – KitKat Senses Mini Desserts

Finalist: Perfetti Van Melle – Chupa Chups Cool Friends Backpack

Finalist: Ricola – Ricola Assorted World Travel Tin

Finalist: The Hershey Company – Hersheys Premium Collection 10oz Assortment

Best Electronics Product

WINNER: iWalk (U2O Global) – Scorpion Air Pro

Finalist: Moshi – Porto Q 5K Portable Battery with Built-in Wireless Charger

Finalist: DHI Telecom Group – Sapphire 2 Global Mobile WiFi

Finalist: Foreo – Luna Mini 3

Finalist: iWalk (U2O Global) – Scorpion Air Pro

Finalist: Merlin Digital – Merlin Cube HD

Finalist: Nuwave Channel Partners – Bitmore eFuel 10000 mAh Qi Wireless Charging Powerbank

Finalist: Nuwave Channel Partners – Studio 19 Solo TWS Headphones

Finalist: QuietOn – QuietOn Sleep ear buds

Finalist: Sony Europe – Sony WH 1000XM3 Wireless Noise Cancelling Headphones

Best Fashion and Accessories Product (including luggage and leathergoods)

Winner: Hugo Boss - Soody TR

Finalist: Diesel – Diesel x24 bottles

Finalist: Dolphin Innovations GmbH – Click Slide Card Case Carbon Fibre Black

Finalist: Dolphin Innovations GmbH – Click Slide Hi Tech Leather Wallet

Finalist: Fraas – The Fraas Plaid ‘with an extra portion of good feeling’

Finalist: Kipling – Curiosity PKT

Finalist: Happy Socks – Up in the Air inflight exclusive

Finalist: Hugo Boss – Soody TR

Finalist: Hugo Boss – Titanium Runn TR
Best Fragrance Product

**Winner:** Molton Brown - Mesmerising Oudh Accord Gold Eau de Parfum

Finalist: Coty - Boss Bottled Infinite Eau de Parfum
Finalist: Coty - Gucci Bloom Ambrosia Di Fiori Eau de Parfum Intense
Finalist: Coty - Tiffany Love For Her Eau de Parfum
Finalist: Coty - Gucci Memoire Dune Odeur Eau de Parfum
Finalist: Interparfums USA - Anna Sui Sky
Finalist: Interparfums Asia Pacific - Coach Dreams
Finalist: Molton Brown - Mesmerising Oudh Accord Gold Eau de Parfum
Finalist: Molton Brown - Recharge Black Pepper Eau de Parfum

Best Makeup Product

**Winner:** Dr Lipp - Superfood Tints

Finalist: Coty - Gucci Lipsticks Satin Sheer Balm
Finalist: Coty - Burberry Kisses Lip Lacquer
Finalist: Dr Lipp - Superfood Tints

Best Skincare, Haircare, Bath and Body Product

**Winner:** Long Haul Spa - Long Haul Spa Set

Finalist: 99ML by Horstmann - 99ML Travel Set
Finalist: Anna is Clear/Ju-Stone International - Anna is Clear 24Hour 7day serum
Finalist: Brands of Style - Wellexir Power Bubbles
Finalist: Dr. Lipp - Original Nipple Balm for Dry Skin Luscious Lips Glossy Bits
Finalist: L’Oréal Travel Retail Asia Pacific - Kiehl’s Christmas Advent Calendar Set
Finalist: Long Haul Spa - Long Haul Spa Set
Finalist: Molton Brown - Coastal Cypress Sea Fennel Bath Shower Gel
Finalist: Moroccanoil - Moroccanoil Treatment
2020 Travel Retail Awards: Winners announced

Finalist: Nuxe – Prodigious Collection

Finalist: Rituals – Amsterdam Collection Foaming Shower Gel

Finalist: Transformulas International – Flawless Photoglow SPF30

Finalist: Unilever – AHC Premium EX Hydra B5 Toner 140ml

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Best Spirits Product

**Winner: Diageo  Tanqueray Ten Gift Tin**

Finalist: Bacardi Global Travel Retail – Grey Goose Vodka City Packs

Finalist: Bauer Spirits – Bauer Green Panther 16

Finalist: Beam Suntory – Auchentoshan Blood Oak

Finalist: Beam Suntory – Bowmore 21 PX

Finalist: Beam Suntory – Laphroaig Bessie Williamson

Finalist: Beam Suntory – Makers Mark 101

Finalist: Brown Forman – Jack Daniels Bottled in Bond

Finalist: Chabot Armagnac – Chabot Armagnac XO Coeur

Finalist: Chase Distillery Ltd – Chase Pink Grapefruit & Pomelo Gin

Finalist: Diageo – Tanqueray Citrus Heart

Finalist: Diageo – Tanqueray Ten Gift Tin

Finalist: Distell International – Amarula Vanilla Spice

Finalist: Douglas Laing & Co. – Timorous Beastie

Finalist: Friedrich Schwarze – Three Sixty Vodka

Finalist: Quintessential Brands Group – Opihr Far East Edition

Finalist: Quintessential Brands Group – The Dublin Liberties Copper Alley

Finalist: Treasury Wine Estates – Squealing Pig Rosé Gin

Finalist: William Grant & Sons – Glenfiddich Grand Cru Single Malt Scotch Whisky

Finalist: William Grant & Sons – Hendricks Amazonia Gin

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Best Sunglasses/Eyewear Product
2020 Travel Retail Awards: Winners announced

**WINNER: Maui Jim - Hikina**

Finalist: Maui Jim - Hikina

Finalist: Maui Jim - Shallows

Finalist: Rodenstock GmBh - R1430 A

Finalist: Silhouette International - 8174 Titan Accent Shades

Finalist: Sunshades Eyewear - Le Specs Air Heart

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**Best Travel Accessory Product**

**WINNER: Cabeau - Evolution S3**

Finalist: Aydya Ltd - Ion8 OneTouch On The Go Reusable Bottle

Finalist: Cabeau - Evolution S3

Finalist: Go Travel - The Exquisite

Finalist: Ibboo --Ibboo Full Kit

Finalist: Long Haul Spa – The Mini by Long Haul Spa

Finalist: United Creations (Shanghai) - Voyager Prime Travel Eye Mask

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**Best Watches & Jewellery Product**

**WINNER: E Gluck Corporation - Anne Klein Gold Tone Covered Dial Bracelet Watch**

Finalist: Clogau – Clogau Tudor Court Locket

Finalist: E. Gluck Corporation – Anne Klein Blush Ceramic Bracelet Watch with Crystal Accents

Finalist: E.Gluck Corporation - Anne Klein Gold Tone Covered Dial Bracelet Watch

Finalist: E. Gluck Corporation – Anne Klein Rose Gold Silver Tone Bracelet Watch

Finalist: E. Gluck Corporation – Anne Klein Rose Gold Tone Stainless Steel

Finalist: Infinity & Co Ltd – Infinity Co Beatrice Collection

Finalist: Infinity & Co Ltd – Love X Infinity Heart Moon and Stars Bracelet

Finalist: Kurate International – Belle Beau Blossom Watch Cherry Blossom

Finalist: Kurate International – Over the Rainbow Set Rose Gold

Finalist: Swarovski International Distribution – Travel Exclusive Globe Bracelet Multi-Coloured Rhodium
2020 Travel Retail Awards: Winners announced

Plated

Finalist: Swarovski International Distribution – Travel Exclusive Globe Set Multi-Coloured Rhodium Plated
Finalist: Swarovski International Distribution – Travel Exclusive Swallow Studs Set White-Mix Plating
Finalist: Tous – Tous Hold Necklace

Best Wines Product

**WINNER: Lanson International Diffusion - Lanson Green Label**

Finalist: Barton & Guestier – Prestige Gift Pack Thomas Barton Reserve Privee
Finalist: Barton & Guestier – Veuve du Vernay Rose Limited Edition
Finalist: Bodvár House of Rosés – Bodvar N5 Cotes de Provence
Finalist: Bottega Spa – Ancestral
Finalist: Henkell & Co. Sektkellerei – Freixenet Prosecco DOCG
Finalist: Henkell & Co. Sektkellerei – Henkell Cuvee Unique
Finalist: Lanson International Diffusion – Lanson Green Label
Finalist: Treasury Wine Estates – Matua Winemakers Release Pinot Noir Rose
Finalist: Treasury Wine Estates – Wolf Blass Sapphire Label St John’s Shiraz
Finalist: Viña Concha y Toro – Casillero del Diablo Route of Cabernet Sauvignon

Best Overall Travel Retail Product 2020

**WINNER: Diageo - Tanqueray No. 10 Ten Gift Tin**

Airport and Cruise Awards

Best Airport for Customer Service

**WINNER: Singapore Changi Airport (SIN)**

Finalist: Abu Dhabi International Airport (AUH)
Finalist: Dubai International Airport (DXB) in partnership with Dubai Duty Free
Finalist: Hamad International Airport, Doha (DOH)
Finalist: Haneda International Airport, Tokyo (HND)
2020 Travel Retail Awards: Winners announced

Finalist: Singapore Changi Airport (SIN)

Finalist: Vancouver International Airport (YVR)

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Best Airport Digital and Social Media Offer

WINNER: Dubai International Airport (DXB)

Finalist: Abu Dhabi International Airport (AUH)

Finalist: Dubai International Airport (DXB) in partnership with Dubai Duty Free

Finalist: Hamad International Airport, Doha (DOH)

Finalist: Incheon International Airport, Seoul (ICN)

Finalist: Indira Gandhi International Airport, Delhi (DEL)

Finalist: Singapore Changi Airport (SIN)

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Best Airport for ‘Sense of Place’

WINNER: Vancouver International Airport (YVR)

Finalist: Dubai International Airport (DXB) in partnership with Dubai Duty Free

Finalist: Hamad International Airport, Doha (DOH)

Finalist: Incheon International Airport, Seoul (ICN)

Finalist: Indira Gandhi International Airport, Delhi (DEL)

Finalist: Singapore Changi Airport (SIN)

Finalist: Vancouver International Airport (YVR)

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Best Airport for Retail Environment

WINNER: Hamad International Airport, Doha (DOH) in partnership with Qatar Duty Free

Finalist: Abu Dhabi International Airport (AUH)

Finalist: Dubai International Airport (DXB) in partnership with Dubai Duty Free

Finalist: Hamad International Airport, Doha (DOH)

Finalist: Hong Kong International Airport (HKG)

Finalist: Narita International Airport, Tokyo (NRT)
2020 Travel Retail Awards: Winners announced

Finalist: Singapore Changi Airport (SIN)

Best Airport voted by Millennials

**WINNER: Hamad International Airport, Doha (DOH)**

Finalist: Abu Dhabi International Airport (AUH)
Finalist: Dubai International Airport (DXB)
Finalist: Hamad International Airport, Doha (DOH)
Finalist: Indira Gandhi International Airport, Delhi (DEL)
Finalist: Narita International Airport, Tokyo (NRT)
Finalist: Singapore Changi Airport (SIN)

Best F&B Offer at an Airport (NEW)

**WINNER: Singapore Changi Airport (SIN)**

Finalist: Dubai International Airport (DXB)
Finalist: Hamad International Airport, Doha (DOH)
Finalist: Haneda International Airport, Tokyo (HND)
Finalist: Indira Gandhi International Airport, Delhi (DEL)
Finalist: Kansai International Airport, Osaka (KIX)
Finalist: Singapore Changi Airport (SIN)

Best Retail Environment Onboard a Cruise Ship (NEW)

**WINNER: MSC Cruises**

Finalist: MSC Cruises
Finalist: Starboard Cruise Services (Costa Cruises)
Finalist: Starboard Cruise Services and Harding Retail (Carnival Cruise Lines)
Finalist: Starboard Cruise Services (Celebrity Cruises)
Finalist: Starboard Cruise Services (Dream Cruises)
Finalist: Starboard Cruise Services, Harding Retail, Dufry (Norwegian Cruise Line)
Best Green Initiative at an Airport

**WINNER: Budapest - Free Eco-Friendly Shopping Bags**

**Amsterdam Airport Schiphol**
*Finalist: Lost Vegetables For Take-Off*

**Budapest Airport**
*Finalist: Free Eco-Friendly Shopping Bags*
*Finalist: Green Airport Programme*
*Finalist: Waste Management*

**Drop Water**
*Finalist: An Alternative To Plastic Bottles*

**Emirates Leisure Retail**
*Finalist: The Last Straw*

**Ever Rich**
*Finalist: The ‘Trashtag Challenge’*

**Heathrow Airport**
*Finalist: Heathrow Supports Refill*
*Finalist: Exclusive Sustainable Heathrow Shopping Bag*
*Finalist: Sustainable Fish Airport*

**Lagardère Travel Retail**
*Finalist: Replacing Single Use Plastic at DXB*

**Lotte Duty Free**
*Finalist: An End To Single Use Plastics*
*Finalist: The Hands-Free Recycled Bag For Life*

**Pink Fish**
*Finalist: The Sustainable Salmon Restaurant*

**Regstaer**
*Finalist: From Russia With Love... For The Planet*
Sharjah Airport Authority

*Finalist: Recycle, Reduce, Rethink*

**Stansted Airport**

*Finalist: Innovating Initiatives For A Sustainable Stansted*