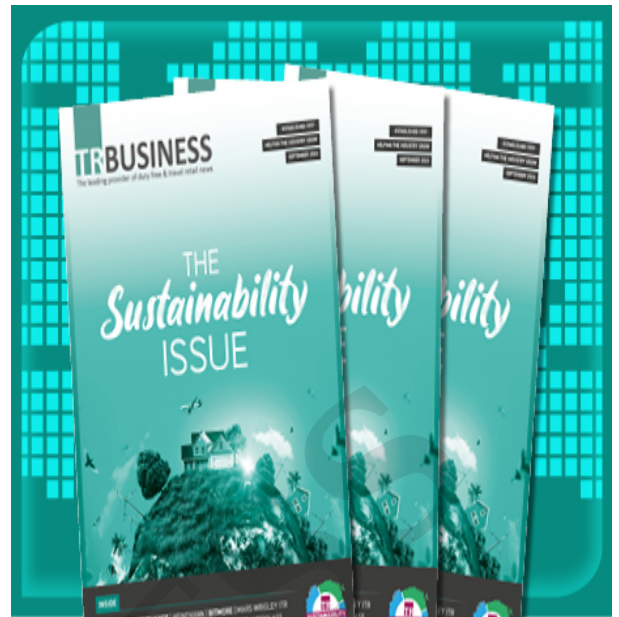




TRBusiness is delighted to present the second annual edition of the Sustainability Issue - an entire magazine that delves into the ways in which the duty free and travel retail industry is working towards a greener future.

This special edition provides stakeholders with a vital platform to share their latest news and views, including key milestones reached as well as challenges on the radar.

It's a welcome chance for those leading the charge to talk in detail about the strategies that are working, to shine a light on the action that needs to be taken, and how the industry as a whole can work better together to help make an impact.

A sentiment that has stood out in conversations with stakeholders for this issue is that you don't have to wait until things are perfect to speak up about the contribution your business is making to a more eco-friendly environment. Sharing knowledge and inspiration, including the lessons learned along the way, can prove valuable in helping the industry to grow greener overall. As many stakeholders will agree, it's a journey after all.

Inside this issue, you can discover a wealth of in-depth written and video content from leading companies including Gebr. Heinemann, Bitmore, Mars Wrigley ITR, iCoupon, Lagardère Travel Retail, Qatar Duty Free, Loacker, ACI World, Panzerglass, Estée Lauder Companies, Travel Blue Group, Sustainaholics, Cabeau, and Brands of Style. We hope you find plenty to inspire you!

TRBUSINESS

The leading provider of duty free & travel retail news

- ESTABLISHED 1997 -

HELPING THE INDUSTRY GROW

SEPTEMBER 2023

THE *Sustainability* ISSUE



INSIDE

GREEN SHOOTS EXCHANGE | HEINEMANN | BITMORE | MARS WRIGLEY ITR
SUSTAINAHOLICS | NUXE | LAGARDÈRE TRAVEL RETAIL | PANZERGLASS
QATAR DUTY FREE | LOACKER | ACI WORLD | CABEAU | ICoupon | BITMORE
ESTÉE LAUDER COMPANIES | TRAVEL BLUE GROUP | TRAVEL RETAIL BESPOKE



This publication coincides with the third annual TR Sustainability Week taking place this week (4-8

NOW LIVE: TRBusiness Sustainability Issue 2023

September 2023) – the DF&TR industry's only event dedicated to sustainability, which boldly encompasses all aspects of CSR including diversity, equity & inclusion and health & wellbeing. You can read all about it by turning to the event programme, which starts on page 51.

If you haven't already done so, you can sign up in seconds to stay updated on content as it drops, from our live conference sessions on Tuesday 5 and Wednesday 6 September, to the Sustainability Pitches, exclusive video interviews and news.

Please [click here](#) to register for TR Sustainability Week content.

All registered delegates receive handy reminders about content that's available to view, as well as all the details you need to access live sessions.

Live conference sessions on Tuesday 5 and Wednesday 6 are being streamed [here](#).

Sustainability is important to TRBusiness, which is why the event is 100% complimentary to attend. We hope you enjoy the week.

TRBusiness is committed to offering a platform for the industry to share its knowledge, ideas and progress on sustainability. We have a permanent, dedicated news section on our website, as well as a monthly e-newsletter that is delivered to our audience. If you have a story to share, please do send it through to editorial by emailing: faye@trbusiness.com

Thank you our 2023 TR Sustainability Week event partners